



# Upgrading to Microsoft Dynamics™ AX 2009

*Improve Productivity, Manage Change, and  
Compete Globally*

**Microsoft Dynamics AX 2009** includes new and improved functionality in both technical and application areas. Users and developers will experience features that improve daily productivity within the application.

## Why it is time to upgrade

- **Microsoft Dynamics AX 2009** provides enhanced technology and performance.
- Take advantage of the new out-of-the-box functionality with Microsoft Dynamics AX 2009
- Protect your investment and utilize maintenance dollars by moving to the latest version
- Sunrise will provide customers with a free assessment for upgrading

## Key functional additions

- **Key Performance Indicators**
  - Role-tailored user interface (Role Centers) helps users organize, prioritize, and access tasks and information from a single Home Page window
  - Display real-time reports directly to a user's Home Page view
  - Based on SharePoint technology
  - New application look and feel is combined with better integration with the Microsoft desktop applications, to improve information workers' productivity
- **Workflow**
  - Based on Windows Workflow Foundation
  - Provides functionality to create unique business processes and approval steps
  - Ensure process visibility and consistent processes
  - Creates a centralized Work List for the users
- **Financials**
  - Return Management Authorization (RMA) process
  - Expense Management module
  - 3-way matching
  - Reason codes
  - Enhanced budget revision
  - Intercompany eliminations
  - Costing and inventory valuation improvements
- **Supply Chain Management**
  - Multi-site planning
  - Request for Quote (RFQ) form
  - Purchase Requisitions form
  - Enhanced master planning logic
- **Inventory Management**
  - Arrival overview and shipment reservations
  - Consolidated picking and delivery, staging, and refilling
  - Quality Assurance management